

# Privacy Policy

H2EG Solutions | Effective date May 9, 2024

## Introduction

Protecting your private information is our priority. This Privacy Policy governs the data collection, usage, and security practices of H2EG Solutions. It applies to our website [www.h2eg.solutions](http://www.h2eg.solutions), and all associated services offered by H2EG Solutions. By using our websites, you consent to the data practices described in this statement.

## Compliance Certifications

H2EG Solutions adheres to industry-standard compliance certifications including PCI Compliance, ISO Compliance, and TSL Compliance. We are also compliant with the General Data Protection Regulation (GDPR) to ensure the protection of data for users from the European Union.

## Personal Information Collection

We collect the following personal information to provide and improve our services:

- First and Last Name
- Company Name
- Mailing Address
- Email Address

- Phone Number:

If you transact with H2EG Solutions, we collect billing and credit card information to complete your purchases. We may also collect demographic information, such as age and ethnicity, which is not unique to you and is used for customizations and statistical analysis.

## **Use and Sharing of Personal Information**

H2EG Solutions uses your personal information to:

- Operate our website and deliver services.
- Inform you of other products or services available from us and our affiliates.
- Conduct research and perform statistical analysis.

We do not sell, rent, or lease our customer lists to third parties. We may share your data with trusted partners to help perform statistical analysis, send you emails or arrange for deliveries. All such third parties are prohibited from using your personal information except to provide these services to H2EG Solutions, and they are required to maintain the confidentiality of your information.

We may disclose personal information without notice if required by law or in the good faith belief that such action is necessary to:

- Comply with the law or legal process.
- Protect and defend the rights or property of H2EG Solutions.

- Act in urgent circumstances to protect the personal safety of users of H2EG Solutions or the public.

## **Data Tracking and Automatic Information Collection**

We track user behavior on our site to tailor services and content to our users' preferences. Information about your computer hardware and software may be automatically collected by H2EG Solutions and can include your IP address, browser type, domain names, access times, and referring website addresses.

## **Security of Personal Information**

H2EG Solutions secures your personal information from unauthorized access, use, or disclosure using SSL Protocol. While we strive to protect your personal information, the inherent security limitations of the internet mean that we cannot guarantee absolute security.

## **Children's Privacy**

We do not knowingly collect personally identifiable information from children under 13. If you are under 13, you must have parental permission to use this site.

## **Opt-Out & Unsubscribe**

You can opt-out of receiving communications from us and our partners by using the contact information provided:

- Email: [create@h2eg.solutions](mailto:create@h2eg.solutions)
- Phone: (512) 785-2712

## **Changes to this Policy**

H2EG Solutions may update this privacy policy at any time. When we do, we will post a notification on the main page of our site and revise the update date at the bottom of this page. We encourage users to frequently check this page for any changes.

## **Contact Information**

If you have questions or comments about this policy, please contact us at:

- Email: [create@h2eg.solutions](mailto:create@h2eg.solutions)
- Phone: (512) 785-2712
- Address: Austin, Texas

This policy is effective as of May, 2024.